MARINE METEOROLOGICAL SERVICES MONITORING PROGRAMME QUESTIONNAIRE

To masters, Deck Officers, Skippers, icebreaking services and other marine users

In order to monitor the effectiveness of the weather and sea bulletins produced and transmitted by Meteorological Services, the World Meteorological Organization would appreciate your cooperation in completing the following questionnaire. The objective of this programme is to improve the level of meteorological support to all marine user communities.

Ship's Name & Call sign	
Type of ship (SOLAS or non-SOLAS)	
Or other marine user activity (specify)	
Type (merchant, ferry, cruising, fishing, recreational, icebreaking), size and length of the vessel	
Country of registry	
Name of master	
Operational area(s)	
Voyage from	to
Date, time, position when the questionnaire completed	

Please complete the following questionnaire by placing a cross (x) under the appropriate column heading and providing additional information or comments as appropriate.

		Not used	Good	Average	Poor	Issuing Met Service	Station
1 Reception of GMDSS info. Please rate the quality of reception: (should be filled at least by SOLAS vessels)							
A via INMARSAT SafetyNET							
B via Navtex (518 kHz)	**1st station**						
	2nd station						
	3rd station						

Comments

		Not used	Good	Average	Poor	Issuing Met Service	Station
2 Reception of other SafetyNET information (this section should be filled at least by non-SOLAS vessels)							
A via Navtex (490 or 4209.5 kHz)[1]	**1st station**						
	2nd station						
	3rd station						
B via HF Radio							
C via VHF Radio							
D via visual signals							
E via e-mail							
F via GMDSS web site (http://weather.gmdss.org)[2]							
G Via any other web interface							

Comments

[1] Information on the reception of Maritime Safety Information via the 4th or more stations should be provided in Section 10
[2] GMDSS web site provides access to Marine Safety information world-wide

		Not used	Good	Average	Poor	Issuing Met Service	Station
3 Storm and Gale warnings. Please rate the following:							
A	**Comprehensiveness of warnings**						
B	**Accuracy of warnings**						
C	**Terminology used**						
D	**Usefulness (anticipation, parameters, thresholds…)**						

Comments

		Not used	Good	Average	Poor	Issuing Met Service	Station
4 Sea Ice and Icebergs Information (for mariners in areas with floating ice). Please rate the following:							
A	**Clarity of information**						
B	**Accuracy of information**						
C	**Timeliness**						
D	**Terminology used**						

Comments

		Not used	Good	Average	Poor	Issuing Met Service	Station
5 Wave and Storm Surge Information. Please rate the following:							
A	**Clarity of information**						
B	**Accuracy of information**						
C	**Timeliness**						
D	**Terminology used**						

Comments

		Not used	Good	Average	Poor	Issuing Met Service	Station
6 Other parameters in Weather and Sea bulletins. Please rate the following:							
A	**Comprehensiveness of bulletins (including abbreviations)**						
		Not used	**Good**	**Average**	**Poor**	**Issuing Met Service**	**LES/Navtex station**
B	**Accuracy of bulletins**						
C	**Are bulletins on time ?**						
D	**Usefulness (parameters, ……)**						

Comments

		Not used	Good	Average	Poor	Issuing Met Service	Station
7 Graphic/numeric broadcasts (e.g. Facsimile). Please rate the following:							
A	**Are charts received on time ?**						
B	**Accuracy of information on charts**						
C	**Comprehensiveness of symbols**						
D	**Quality of reception**						
E	**Is this a useful service?**	**Yes ☐ No ☐**			**If Yes, please comment on how the service could be improved**		

Comments

		Not used	Good	Average	Poor	Issuing Met Service	Station
8 Land Earth Stations (LES) Inmarsat (this section should be filled only by Voluntary Observing ships)							
A	**Rate your success in contacting a LES to send your weather observation messages (OBs)**				**LES: _____**		
B	**Do you experience delays in sending your OBs ?**	**Yes ☐ No ☐**					
C	**Do any LES refuse to accept your OBs ?**	**Yes ☐ No ☐**			**LES (if Yes): _____**		

Comments

9 Other related problems (if any) – include ship's position, date and time.

10	Any other comments not considered under the previous items and suggested improvements (e.g. met-ocean information in ECDIS, other required met-ocean parameters not mentioned under previous items)

Use additional sheets if necessary

For each case, complete one questionnaire

After completion, please return to the following address:

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World Meteorological Organization
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